

ACO ASSESSMENT: SHALLOW DIVE

RELIANCE CONSULTING GROUP ACO CONTRACTING SERVICES



CRITERIA	Development Required	Limited Capabilities	In-Place: Performance Evident
Governance/Leadership			
• Stakeholders are committed to Triple Aim mission			
• Inter-organizational representation in governance			
• Capital and personnel resources necessary for mission			
• Legal entity that meets ACO requirements			
• Engaged physician leadership & ongoing education			
Organizational Culture			
• Infrastructure supports patient population management			
• Collaboration tools and reports to support providers			
• Monitoring of patient-centric needs & solutions			
• Physician led provider teams at treatment sites			
Relationships with other Providers			
• Sufficient patient access to PCMH providers			
• Dedicated primary care sufficient for population			
• Specialist protocols supporting best practices			
• Inter-provider communication processes & agreements			
IT Infrastructure			
• EMR/EHR & Practice Management Systems in place			
• Electronic data capture & care management reporting systems			
• IT workforce with ongoing skill development programs			
• Meaningful use of IT systems			
Clinical Management Infrastructure			
• Clinical quality outcomes & reporting capabilities			
• Evidence-based standards of care employed			
• Multi-level care management programs & staff			
• Clinical pathways for best practices monitoring			
Financial Risk Management			
• Medical service expense (MSE) management capabilities			
• Processes to assess financial risk of VBP models			
• Cost accounting capabilities across episodes			
• Provider-health plan partnerships			
Ability to Receive & Distribute Risk Payments			
• Knowledge about quality incentive payment models			
• Multi-provider agreements to distribute payments			
• Access to actuarial support for payment distributions			
• Financial reporting systems specific to risk payments			
Patient Engagement & Satisfaction			
• Care management results available to patients			
• Commitment to respect patient rights			
• Method for patients to submit & receive feedback			
• Wellness activities & community services for patients			